Accessing MyQ using Firefox (version 30 or greater) on a MAC Computer
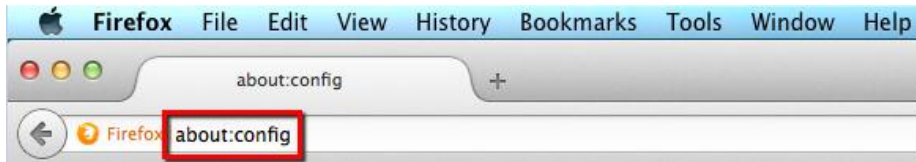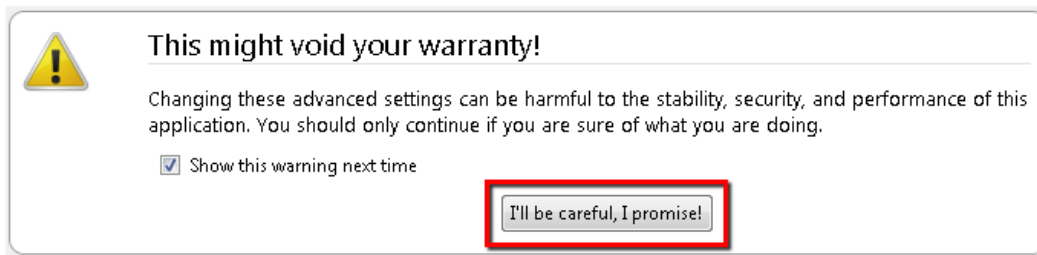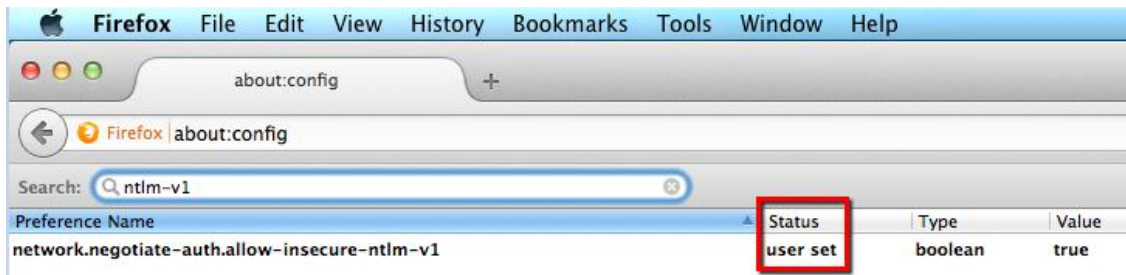
1.) In a new browser tab type **about:config** in the address bar and **press enter** as shown below:

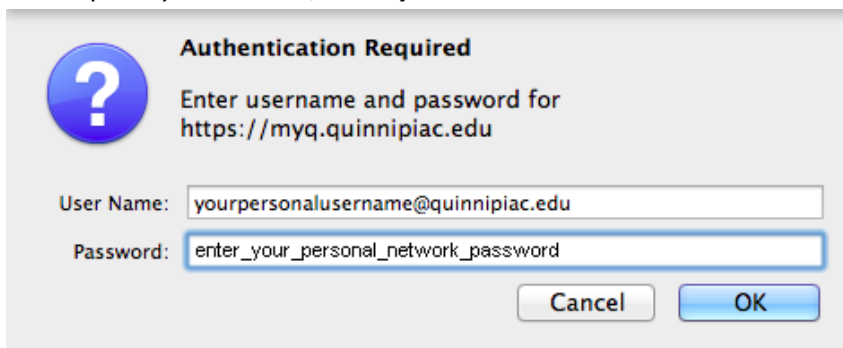2.) After doing this, accept the security prompt by **clicking the button** as shown below boxed in red:

3.) Next search for the text **ntlm-v1**. Once the single entry is displayed as shown below, double click the entry highlighted in blue so that the **Status** column displays **user set** as shown below boxed in red:

4.) After completing the steps above, you can now visit https://myq.quinnipiac.edu and you will be prompted for credentials.

At this point you can now, **enter your information formatted as shown below**:

If you continue to experience issues, please input a helpdesk request so that you can be assisted further.